



## Server Assistant

Bordered by the Crescent Drive Golf Course and only 20 minutes from downtown Winnipeg, Thermëa by Nordik Spa-Nature opened its doors in 2015. This relaxation and renewal centre focuses on thermotherapy practices and relaxation techniques from Scandinavian countries. It offers a multisensorial experience in an all-embracing natural setting to contribute to the health and wellness of its guests.

Continuously innovating and evolving by creating unique relaxation experiences, it is the only Nordic-style spa in the Canadian Prairies today.

We are currently seeking passionate wellness professionals who will use their skills to transform people's lives, one visit at a time. Join our team.

### **Associates with Nordik Spa-Nature will embrace the following values:**

- Accountability
- Engagement
- Respect
- Integrity
- Teamwork

### **Job Summary:**

The primary objective is to provide excellent customer service through customized interactions. He/she greets customers, escorts them to a table, hands them menus and acknowledges them when they leave the restaurant. He/she is an important supporting member of the restaurant team in ensuring the smooth operation of service.

### **Responsibilities & Essential Duties:**

- Greets and escorts customers to a table, according to their preference, presents menus, answers question, offers suggestions and pertinent information
- Clears, cleans and resets tables
- Offers a personalized service and ensures customer satisfaction
- Performs rounds to refresh water glasses and maintains table cleanliness
- Ensures par levels of required goods are maintained
- Performs opening and closing task checklists
- Assists in expediting food and beverages

**Requirements:**

- High school diploma
- Minimum one-year experience in customer service
- Serving it safe certificate or equivalent

**Additional Assets:**

- Knowledge of wine characteristics and pairings

**Working Conditions:**

- Must be able to communicate clearly with customers, managers and other associates
- Must be able to reach, bend, and frequently lift up to 40 pounds
- Must be able to work in a standing position for long period of time (up to 8 hours)

**Work schedule:**

Variable schedule (day, evenings, weekends, holidays)

**Salary:**

Based on the pay scale and benefits in effect at Thermëa by Nordik Spa-Nature

**How to Apply:**

Please fill in the I-Recruitment job application questionnaire on our Careers page.  
<https://irecrutement.ca/employeur/?employeur=thermea>

Please note that only successful candidates will be contacted.