



Sauna Meister

Bordered by the Crescent Drive Golf Course and only 20 minutes from downtown Winnipeg, Thermëa by Nordik Spa-Nature opened its doors in 2015. This relaxation and renewal centre focuses on thermotherapy practices and relaxation techniques from Scandinavian countries. It offers a multisensorial experience in an all-embracing natural setting to contribute to the health and wellness of its guests.

Continuously innovating and evolving by creating unique relaxation experiences, it is the only Nordic-style spa in the Canadian Prairies today.

We are currently seeking passionate wellness professionals who will use their skills to transform people's lives, one visit at a time. Join our team.

Associates with Thermëa by Nordik Spa-Nature will embrace the following values:

- Accountability
- Engagement
- Respect
- Integrity
- Teamwork

Job Summary:

Under the Customer Service Manager's authority, the position holder performs various tasks focused on customer service excellence. You are responsible for site security, cleanliness of the premises, to enforce the code of conduct and master the many different experiences and services Nordik Spa-Nature offers its visitors. You have to perform the "Aufguss" ritual inside the sauna during your shift. (Check <https://www.thermea.ca>) for video

Job description:

- Ensure that customers enjoy a comfortable, relaxing, and safe experience.
- Check in Guests at front desk (when required)
- Perform various manual tasks

- Carry out various duties to keep premises clean and well maintained.
- Perform "quiet patrols" to ensure that quiet zones are respected.
- Learn and communicate daily information that will ensure customers have a pleasant stay.
- Listen to customer needs and respond to their requests.
- Prepare and perform Aufguss rituals and infusions in saunas. *average sauna temperature is 84 °F (28 °C) (Check <https://www.thermea.ca>) for video

Requirements:

- Good physical health
- Experience in customer service
- Good interpersonal and communication skills
- Positive attitude, autonomy, and dynamism
- Attention to detail
- Ability to multi task
- Ability to lift 30 – 50 lbs

Work schedule:

Variable schedule (day, evenings, weekends, holidays)

Salary:

Based on the pay scale and benefits in effect at Thermëa by Nordik Spa-Nature

How to Apply:

Please fill in the I-Recruitment job application questionnaire on our Careers page. <https://irecrutement.ca/employeur/?employeur=thermea>

Please note that only successful candidates will be contacted.