



Kiosk Customer Service Associate

Bordered by the Crescent Drive Golf Course and only 20 minutes from downtown Winnipeg, Thermëa by Nordik Spa-Nature opened its doors in 2015. This relaxation and renewal centre focuses on thermotherapy practices and relaxation techniques from Scandinavian countries. It offers a multisensorial experience in an all-embracing natural setting to contribute to the health and wellness of its guests.

Continuously innovating and evolving by creating unique relaxation experiences, it is the only Nordic-style spa in the Canadian Prairies today.

We are currently seeking passionate wellness professionals who will use their skills to transform people's lives, one visit at a time. Join our team.

Thermëa by Nordik Spa-Nature employees are committed to upholding our company values:

- Accountability
- Engagement
- Respect
- Integrity
- Team Spirit

Primary Duties:

Under the supervision of the Kiosk Supervisor, the successful applicant will operate one of Thermëa by Nordik Spa-Nature's temporary kiosks during the holiday period. The primary objective will be to promote various spa products and services that meet the needs of our customers and our sales targets.

Description of duties:

- Inform customers about Thermëa by Nordik Spa-Nature's various services and products;
- Identify customers needs;
- Creates sales opportunities;
- Sell gift certificates;
- Maintain heavy customer traffic;
- Open and close the kiosk;
- Perform other related duties.

Requirements

- High school diploma;
- One-year experience in customer service;
- Experience in sales;
- Bilingualism an asset (English and French).

Profile:

- Demonstrates a high level of aptitude in MS Office (Word, Excel, Outlook and PowerPoint) and is adept at learning new technologies;
- Excellent communication skills;
- Ability to handle stress;
- Versatile, thorough, and autonomous;
- Shows initiative;
- Punctuality and reliability;
- Professional and collaborative attitude;
- Has respect for confidentiality, exercises good judgment and discretion;
- Ability to work in a standing position for long periods of time.
- Ability to work under pressure and within tight deadlines in a fast paced and continuously changing work environment;
- Demonstrated affinity for the values of the Nordik Group;
- Good initiative and a proactive approach to daily tasks.

Work Schedule & Locations:

Full-time and / or part-time - Variable hours (Days, evenings, weekends)
Be available from November 1st to December 31, 2018.

Location:

Kildonan Place – Polo Park – St-Vital

Salary:

Based on the pay scale and benefits in effect at Thermëa by Nordik Spa-Nature

How to Apply:

Please fill in the I-Recruitment job application questionnaire on our Careers page.
<https://irecrutement.ca/employeur/?employeur=thermea>

Please note that only successful candidates will be contacted.